



FAQs

What type of test is performed?

Sunrise Health Clinics uses two types of COVID-19 testing to check for active infection. Rapid-result testing which perform antigen testing, which returns results within minutes. Lab testing performs polymerase chain reaction (PCR) testing, which returns results within 3–4 days. If you are getting your testing for a specific purpose such as travel, please ensure you are selecting the proper test required by your airline, destination or other requiring organization.

We do not administer antibody tests, which indicate whether the patient has been infected in the past at this time.

How is my sample for testing collected?

While you remain in the vehicle, the medical provider will collect a sample of nasal secretions. This is done by inserting the swab into your nostril approximately 1 inch into the nasal passage. The swab is rotated several times, removed gently and this process is repeated on the other side.

How and when will I get results?

When you are done taking the test, we will process the rapid test on site or send it to the labs for PCR testing. Results for rapid testing are generally returned within minutes of specimen collection. For samples sent to our lab partners, average turnaround time for receiving results is 2–4 days.

When we call to schedule the appointment, our administrative medical team will show you how to set up your patient portal. When your results are ready, we drop the results right in. The email like you receive will allow you to view them in your HIPAA compliant secure patient portal. If you test positive, we will give you a call with your results.



Do I need an appointment?

To get tested, all you do is click the link to sign your consent. Yes, all tests must be scheduled, but the moment you click submit, our staff are notified, and we'll contact you back to schedule. If you pull up to be tested without an appointment, we'll direct you to fill out consents and get you in. To get started click Sunriseclinics.org/COVID.

How old can a patient be to get a COVID-19 test?

Patients must be age 10 or older to register for COVID-19 testing. A parent or legal guardian must complete this registration for all minor patients. Patients 10-15 years of age must be accompanied by a parent or legal guardian, who may need to assist with sample collection using the swab.